ACRO SERVICE CORPORATION

AUTOMATING FIREARM LICENSING APPLICATIONS

Sector: Public Safety / Licensing

SOLUTIONS

- Implemented an online license submission and payment portal with role-based access
- Integrated with background check systems, CJIS-compliant
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OUTCOME

- Reduced processing time and improved transparency
- Lowered costs by eliminating paperwork
- Enhanced citizen experience through mobile-ready features and e-notification

CHALLENGE:

A state public safety agency required a secure, online application for handgun licensing, replacing slow and error-prone manual processes.